

Instant messaging

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Refer to the user guide for other important information about your device.

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Instant messaging

Instant messaging (IM) (network service) allows you to converse with other people using instant messages and join discussion forums (IM groups) with specific topics. Various service providers maintain compatible IM servers that you can log in to after you register to an IM service. Service providers may differ in their support of features.

The following options are available:

Conversations — to start or continue a conversation with an IM user

IM contacts — to create, edit, or view the online status of your IM contacts

IM groups — to start or continue a group conversation with multiple IM users

Recorded chats — to view a previous instant messaging session that you saved

IM settings

You must save the settings to access the service that you want to use. The settings may be preconfigured in your device, or you may receive the settings in a message from the service provider that offers the IM service. You can also enter the settings manually. See 'IM server settings', p. 5.

Connect to an IM server

- 1 To connect to the IM server in use, open **IM**, and select **Options > Log in**. To change the IM server in use and save new IM servers, see 'IM server settings', p. 5.
- 2 Enter your user ID and password, and press the scroll key to log in. You obtain the user ID and password for the IM server from your service provider.
- 3 To log out, select **Options > Log out**.

Modify your IM settings

Select **Options > Settings > Preferences** and from the following:

Use screen name (shown only if IM groups are supported by the server) — To enter a nickname, select **Yes**.

Show my availability — To allow others to see if you are online, select **To everyone**.

Allow messages from — To allow messages from all, select **All**.

Allow invitations from — To allow invitations only from your IM contacts, select **IM contacts only**. IM invitations are sent by IM contacts who want you to join their groups.

Sort IM contacts – Select how your IM contacts are sorted: **Alphabetically** or **By online status**.

Availability reloading – To select how to update information about whether your IM contacts are online or offline, select **Automatic** or **Manual**.

Offline contacts – Select whether IM contacts with an offline status are shown in the IM contacts list.

Own message colour – Select the colour of the instant messages you send.

Received msg colour – Select the colour of the instant messages you receive.

Show date/ time info – To view the date and time of the instant messages in conversations, select **Yes**.

IM alert tone – Change the tone that sounds when you receive a new instant message.

Search for IM groups and users

To search for groups, in the **IM groups** view, select **Options > Search**. You can search by **Group name**, **Topic**, and **Members** (user ID).

To search for users, in the **IM contacts** view, select **Options > New IM contact > Search from server**. You can search by **User's name**, **User ID**, **Phone number**, and **E-mail address**.

Join IM groups

The **IM groups** view shows a list of the IM groups that you have saved or are currently joined to.

To join a saved IM group, press the scroll key.

To leave the IM group, select **Options > Leave IM group**.

Instant messaging

After you join an IM group, you can view the messages that are exchanged there, and send your own messages.

To send a message, write the message in the message editor field, and press the scroll key.

To send a private message to a participant, select **Options > Send private message**.

To reply to a private message sent to you, select the message and **Options > Reply**.

To invite IM contacts who are online to join the IM group, select **Options > Send invitation**.

To prevent receiving messages from certain participants, scroll to the participant in the **Conversations** and **IM contacts** view, and select **Options > Blocking options**.

Record chats

To record the messages that are exchanged during a conversation or while you are joined to an IM group, select **Options > Record chat**.

To stop recording, select **Options > Stop recording**.

To view the recorded chats, in the main view, select **Recorded chats**.

View and start conversations

The **Conversations** view shows a list of the participants that you have an ongoing conversation with. Ongoing conversations are automatically closed when you exit IM.

To view a conversation, scroll to a participant, and press the scroll key.

To continue the conversation, write your message, and press the scroll key.

To return to the conversations list without closing the conversation, select **Back**.

To close the conversation, select **Options > End conversation**.

To start a new conversation, select **Options > New conversation**.

To save a conversation participant to your IM contacts, select **Options > Add to IM contacts**.

IM contacts

In the **IM contacts** view, you can retrieve chat contact lists from the server, or add a new chat contact to a contact list. When you log in to the server, the previously used chat contact list is retrieved from the server automatically.

IM server settings

Select **Options > Settings**. The settings may be preconfigured in your device, or you may receive the settings in a message from the service provider that offers the IM service. You obtain the user ID and password from your service provider when you register to the service. If you do not know your user ID or password, contact your service provider. The following settings are available:

Preferences — to modify your IM settings

Servers — to view a list of all defined IM servers

Default server — to change the IM server to which you want to connect

IM login type — to log in automatically when you start IM, select **On app. start-up**

To add a new server to your list of IM servers, select **Servers > Options > New server**. Enter the following settings:

Server name — the name for the chat server

Access point in use — the access point you want to use for the server

Web address — the URL address of the IM server

User ID — your user ID

Password — your login password